

## **Department of Energy**

Savannah River Operations Office P.O. Box A Aiken, South Carolina 29802 MAY 2 3 2003

Dr. Lawrence Brede, Jr., General Manager Wackenhut Services, Incorporated-Savannah River Site Aiken, SC 29802

Dear Dr. Brede:

SUBJECT: Award Fee Determination for October 1, 2002, through March 31, 2003,

of Contract DE-AC09-99-SR18950

I have completed my evaluation of the Wackenhut Services Incorporated-Savannah River Site (WSI-SRS) contract performance and determined your award fee based on the Performance Objectives and Criteria set forth in the Award Fee Plan. These objectives and criteria reflect the Savannah River Site (SRS) Management Focus Areas of safety and security; technical capability and performance; community, state and regulator relationships; cost-effectiveness; and corporate perspective.

As the Fee Determination Official for the Savannah River Operations Office, I am pleased to inform you that WSI-SRS earned 98% of the available fee of \$1,650,000. By using the established rating criteria, WSI-SRS demonstrated an overall superior level of performance and corporate leadership.

WSI-SRS continued to demonstrate high performance in protective force operations. The uncertainties created by recent world events dictate that we must be more vigilant and better stewards of existing resources. You can take pride that your organization has continued to do just that during this period. In support of Security Conditions (SECON) 2 and 3, WSI-SRS worked very hard to incorporate required protection measures into the daily schedules of critical production and storage facilities by exercising very efficient and thorough utilization of available staffing. The ability of your organization to sustain this high level of performance in a cost-effective, safe manner, with no negative impact on site operations, clearly validates the basis for WSI-SRS being routinely acknowledged as a leader in protective force operations in the Department of Energy (DOE) complex.

During this rating period, your organization's competence and capabilities were reaffirmed by the successful completion of a comprehensive inspection conducted by the DOE Headquarters Office of Independent Oversight and Performance Assurance (OA). Inspectors from the OA team completed interviews, conducted facility visits and post inspections, observed musters and day-to-day security activities, directed a successful general knowledge test to randomly selected protective force personnel, and managed several tabletop performance tests to determine the effectiveness of supervisory command and control in critical facilities. WSI-SRS personnel developed a comprehensive target analysis of extremely detailed area data to allow protective force operations and outside law enforcement agencies the capability to conduct compatible interagency tactical operations. Members of the OA team reviewed all resulting target folders and described them as the best in the DOE-complex. At the conclusion of the OA inspection, there were no significant issues or findings reported. Additionally, members of the team made favorable comments relative to the conduct of protection strategies for critical production and storage facilities, and also for the additional depth of training activities implemented for protective force personnel.

The WSI-SRS Aviation Operations Department received its third extensive annual review and assessment by Mr. Robert Jenkins, Director, Office of Aviation Management. At the conclusion of the review, Mr. Jenkins noted that the SRS aviation program is managed in a very efficient, effective, safe and secure manner and continues to improve due to the implementation of suggestions from evaluations conducted in prior years. In his letter, he referenced that the success of the WSI-SRS Aviation Department is attributed to the focused priorities and cohesiveness of the federal and contractor leadership and management team for the Savannah River Aviation Program.

WSI-SRS' efforts were noteworthy regarding the sound support provided to the International Atomic Energy Agency (IAEA) inspections in K-Area Material Storage. The IAEA inspectors were able to perform their duties without delays due to specialized training developed for protective force personnel who frequently interfaced with the inspectors. Additionally, WSI-SRS and the Westinghouse Savannah River Company were successful in coordinating all access control issues surrounding these complex IAEA inspection activities.

Overall, WSI-SRS was successful in meeting objectives outlined in the five focus areas of the SRS Management Plan. The achievements during this rating period demonstrate professional excellence and illustrate the leadership role WSI-SRS maintains in the DOE security community. DOE-SR has every confidence in the capabilities of your organization. DOE-SR oversight personnel will be meeting with your staff to discuss this award fee evaluation in further detail. Thank you for your continued excellent work in support of the missions at the Savannah River Site.

Sincerely,

Jeffrey M. Allison

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Manager

NF-03-061

cc: Art Graves, WSI-SRS